

AST2 Cheat Sheet

What Devices Require this Calibration?

- OEM Batteries - iPhone X & Up
- OEM Screen - iPhone 12 Series

Before Physical Repair:

- Find my iPhone **MUST** be Turned Off
- Work Order must be Repair in Progress
- Create GSX Ticket

After Physical Repair:

- **Go to diagnostics.apple.com**
- Sign in to access System Configuration
- Enter iPhone **IMEI** Number
- Scroll to the bottom of the page - System Configuration will be greyed out
- Using an iPhone Cable - **plug device into Computer or wall outlet**
- On iPhone - **Press & Hold - Volume Up & Volume Down**
- Release when iPhone goes to Diagnostics Page
- **Unplug** iPhone from Computer or wall outlet
- Press **Start Diagnostics**
- Connect Device to **Wifi**
- Wait a moment - then the System Configuration option in MyAccess should **allow** you to click it.
- Phone will calibrate without further action.
- After the calibration is done the phone will shut off and turn back on. (if it does not after a minute - manually turn the device back on).
- Device will go back to Diagnostics Page
- **End Diagnostics**
- Test Device & Finish in Portal
- **Calibration = Done** ✓